

ISO IEC 27001 2013 GAP ANALYSIS TOOL

10. IMPROVEMENT GAP ANALYSIS QUESTIONNAIRE

10.1 IDENTIFY NONCONFORMITIES AND TAKE CORRECTIVE ACTIONS

1	Do you identify nonconformities when they occur?	YES	NO	
2	Do you document your organization's nonconformities?	YES	NO	
3	Do you control documents describing nonconformities?	YES	NO	
4	Do you react to your organization's nonconformities?	YES	NO	
5	Do you control and contain your nonconformities?	YES	NO	
6	Do you correct your nonconformities when appropriate?	YES	NO	
7	Do you cope with the consequences of nonconformities?	YES	NO	
8	Do you evaluate the need to eliminate causes?	YES	NO	
9	Do you review each nonconformity?	YES	NO	
10	Do you determine what caused each nonconformity?	YES	NO	
11	Do you figure out if similar nonconformities exist?	YES	NO	
12	Do you figure out if similar problems could occur?	YES	NO	
13	Do you decide whether corrective action should be taken?	YES	NO	
14	Do you ensure that nonconformities do not recur?	YES	NO	
15	Do you ensure that they don't occur elsewhere?	YES	NO	
16	Do you develop corrective actions to address causes?	YES	NO	
17	Do you ensure that corrective actions are appropriate?	YES	NO	
18	Do you ensure that corrective actions deal with the effects that nonconformities cause?	YES	NO	
19	Do you document your corrective actions?	YES	NO	
20	Do you control related documents and records?	YES	NO	

ORGANIZATION:

YOUR LOCATION:

COMPLETED BY:

DATE COMPLETED:

REVIEWED BY:

DATE REVIEWED:

NOV 2013

PLAIN ENGLISH INFORMATION SECURITY GAP ANALYSIS QUESTIONNAIRES

EDITION 1.1

PART 10

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