

PROCESS BEING AUDITED:

6. ASSESS PROCESS MONITORING ACTIVITIES

6.1 PLAN HOW YOU'RE GOING TO MONITOR YOUR PROCESS

6.1.1 FIGURE OUT WHAT NEEDS TO BE MONITORED

1	Do you figure out what kind of policies and plans need to be monitored?	Y	N	X	
2	Do you figure out what kind of practices and procedures need to be monitored?	Y	N	X	
3	Do you figure out what kind of issues, factors, and concerns need to be monitored?	Y	N	X	
4	Do you figure out what kind of internal issues and factors need to be monitored?	Y	N	X	
5	Do you figure out what kind of external issues and factors need to be monitored?	Y	N	X	
6	Do you figure out what kind of participants and providers need to be monitored?	Y	N	X	
7	Do you figure out what kind of process participants need to be monitored?	Y	N	X	
8	Do you figure out what kind of process managers need to be monitored?	Y	N	X	
9	Do you figure out what kind of process personnel need to be monitored?	Y	N	X	
10	Do you figure out what kind of process providers need to be monitored?	Y	N	X	
11	Do you figure out what kind of internal process providers need to be monitored?	Y	N	X	
12	Do you figure out what kind of external process providers need to be monitored?	Y	N	X	
13	Do you figure out what kind of process inputs and outputs need to be monitored?	Y	N	X	
14	Do you figure out what kind of output characteristics need to be monitored?	Y	N	X	
15	Do you figure out what kind of input characteristics need to be monitored?	Y	N	X	
16	Do you figure out what kind of internal process resources need to be monitored?	Y	N	X	
17	Do you figure out what kind of data and information needs to be monitored?	Y	N	X	
18	Do you figure out what kind of documents and records need to be monitored?	Y	N	X	
19	Do you figure out what kind of hardware and software needs to be monitored?	Y	N	X	

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20	Do you figure out what kind of parts and components need to be monitored?	Y	N	X	
21	Do you figure out what kind of products and services need to be monitored?	Y	N	X	
22	Do you figure out what kind of property and supplies need to be monitored?	Y	N	X	
6.1.2 FIGURE OUT HOW MONITORING WILL BE DONE					
23	Do you plan how you're going to monitor customer satisfaction?	Y	N	X	
24	Do you plan how to monitor customer feelings about process outputs?	Y	N	X	
25	Do you plan how to monitor information about customer satisfaction?	Y	N	X	
26	Do you plan how you're going to monitor process performance?	Y	N	X	
27	Do you plan how you're going to monitor process outputs?	Y	N	X	
28	Do you plan how you're going to monitor output deliveries?	Y	N	X	
29	Do you plan how to monitor post-delivery performance?	Y	N	X	
30	Do you plan how you're going to monitor output characteristics?	Y	N	X	
31	Do you plan how you're going to monitor process activities?	Y	N	X	
32	Do you plan how you're going to monitor process management activities?	Y	N	X	
33	Do you plan how to monitor how well process management activities meet expectations?	Y	N	X	
34	Do you plan how to monitor how well process management activities apply policies?	Y	N	X	
35	Do you plan how to monitor how well process management activities implement plans?	Y	N	X	
36	Do you plan how to monitor how well process management activities follow procedures?	Y	N	X	
37	Do you plan how to monitor how well process management activities achieve objectives?	Y	N	X	
38	Do you plan how to monitor how well process management activities meet requirements?	Y	N	X	
39	Do you plan how you're going to monitor process operating activities?	Y	N	X	

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40	Do you plan how to monitor how well process operating activities meet expectations?	Y	N	X	
41	Do you plan how to monitor how well process operating activities apply policies?	Y	N	X	
42	Do you plan how to monitor how well process operating activities implement plans?	Y	N	X	
43	Do you plan how to monitor how well process operating activities follow procedures?	Y	N	X	
44	Do you plan how to monitor how well process operating activities achieve objectives?	Y	N	X	
45	Do you plan how to monitor how well process operating activities meet requirements?	Y	N	X	
46	Do you plan how you're going to monitor process maintenance activities?	Y	N	X	
47	Do you plan how to monitor how well process maintenance activities meet expectations?	Y	N	X	
48	Do you plan how to monitor how well process maintenance activities apply policies?	Y	N	X	
49	Do you plan how to monitor how well process maintenance activities implement plans?	Y	N	X	
50	Do you plan how to monitor how well process maintenance activities follow procedures?	Y	N	X	
51	Do you plan how to monitor how well process maintenance activities achieve objectives?	Y	N	X	
52	Do you plan how to monitor how well process maintenance activities meet requirements?	Y	N	X	
53	Do you plan how you're going to monitor process monitoring activities?	Y	N	X	
54	Do you plan how to monitor how well process monitoring activities meet expectations?	Y	N	X	
55	Do you plan how to monitor how well process monitoring activities apply policies?	Y	N	X	
56	Do you plan how to monitor how well process monitoring activities implement plans?	Y	N	X	
57	Do you plan how to monitor how well process monitoring activities follow procedures?	Y	N	X	
58	Do you plan how to monitor how well process monitoring activities achieve objectives?	Y	N	X	
59	Do you plan how to monitor how well process monitoring activities meet requirements?	Y	N	X	
60	Do you plan how you're going to monitor process measurement activities?	Y	N	X	

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61	Do you plan how to monitor how well process measurement activities meet expectations?	Y	N	X	
62	Do you plan how to monitor how well process measurement activities apply policies?	Y	N	X	
63	Do you plan how to monitor how well process measurement activities implement plans?	Y	N	X	
64	Do you plan how to monitor how well process measurement activities follow procedures?	Y	N	X	
65	Do you plan how to monitor how well process measurement activities achieve objectives?	Y	N	X	
66	Do you plan how to monitor how well process measurement activities meet requirements?	Y	N	X	
67	Do you plan how you're going to monitor process control activities?	Y	N	X	
68	Do you plan how to monitor how well process control activities meet expectations?	Y	N	X	
69	Do you plan how to monitor how well process control activities apply policies?	Y	N	X	
70	Do you plan how to monitor how well process control activities implement plans?	Y	N	X	
71	Do you plan how to monitor how well process control activities follow procedures?	Y	N	X	
72	Do you plan how to monitor how well process control activities achieve objectives?	Y	N	X	
73	Do you plan how to monitor how well process control activities meet requirements?	Y	N	X	
74	Do you plan how you're going to monitor process evaluation activities?	Y	N	X	
75	Do you plan how you're going to monitor process audit activities?	Y	N	X	
76	Do you plan how to monitor how well process audit activities meet expectations?	Y	N	X	
77	Do you plan how to monitor how well process audit activities apply policies?	Y	N	X	
78	Do you plan how to monitor how well process audit activities implement plans?	Y	N	X	
79	Do you plan how to monitor how well process audit activities follow procedures?	Y	N	X	
80	Do you plan how to monitor how well process audit activities achieve objectives?	Y	N	X	
81	Do you plan how to monitor how well process audit activities meet requirements?	Y	N	X	
82	Do you plan how you're going to monitor process review activities?	Y	N	X	

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83	Do you plan how to monitor how well process review activities meet expectations?	Y	N	X	
84	Do you plan how to monitor how well process review activities apply policies?	Y	N	X	
85	Do you plan how to monitor how well process review activities implement plans?	Y	N	X	
86	Do you plan how to monitor how well process review activities follow procedures?	Y	N	X	
87	Do you plan how to monitor how well process review activities achieve objectives?	Y	N	X	
88	Do you plan how to monitor how well process review activities meet requirements?	Y	N	X	
89	Do you plan how you're going to monitor process modification activities?	Y	N	X	
90	Do you plan how you're going to monitor process correction activities?	Y	N	X	
91	Do you plan how to monitor how well process correction activities meet expectations?	Y	N	X	
92	Do you plan how to monitor how well process correction activities apply policies?	Y	N	X	
93	Do you plan how to monitor how well process correction activities implement plans?	Y	N	X	
94	Do you plan how to monitor how well process correction activities follow procedures?	Y	N	X	
95	Do you plan how to monitor how well process correction activities achieve objectives?	Y	N	X	
96	Do you plan how to monitor how well process correction activities meet requirements?	Y	N	X	
97	Do you plan how you're going to monitor process improvement activities?	Y	N	X	
98	Do you plan how to monitor how well process improvement activities meet expectations?	Y	N	X	
99	Do you plan how to monitor how well process improvement activities apply policies?	Y	N	X	
100	Do you plan how to monitor how well process improvement activities implement plans?	Y	N	X	
101	Do you plan how to monitor how well process improvement activities follow procedures?	Y	N	X	
102	Do you plan how to monitor how well process improvement activities achieve objectives?	Y	N	X	
103	Do you plan how to monitor how well process improvement activities meet requirements?	Y	N	X	
104	Do you plan how you're going to monitor process resources?	Y	N	X	

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105	Do you plan how you're going to monitor process parts?	Y	N	X	
106	Do you plan how you're going to monitor process plans?	Y	N	X	
107	Do you plan how you're going to monitor process policies?	Y	N	X	
108	Do you plan how you're going to monitor process supplies?	Y	N	X	
109	Do you plan how you're going to monitor process hardware?	Y	N	X	
110	Do you plan how you're going to monitor process software?	Y	N	X	
111	Do you plan how you're going to monitor process services?	Y	N	X	
112	Do you plan how you're going to monitor process products?	Y	N	X	
113	Do you plan how you're going to monitor process property?	Y	N	X	
114	Do you plan how you're going to monitor process providers?	Y	N	X	
115	Do you plan how you're going to monitor process documents?	Y	N	X	
116	Do you plan how you're going to monitor process components?	Y	N	X	
117	Do you plan how you're going to monitor process infrastructure?	Y	N	X	
118	Do you plan how you're going to monitor process participants?	Y	N	X	
119	Do you plan how you're going to monitor process procedures?	Y	N	X	
120	Do you plan how you're going to monitor process practices?	Y	N	X	
121	Do you plan how you're going to monitor process records?	Y	N	X	
122	Do you plan how you're going to monitor process inputs?	Y	N	X	
123	Do you plan how you're going to monitor internal process inputs?	Y	N	X	
124	Do you plan how you're going to monitor external process inputs?	Y	N	X	
125	Do you plan how you're going to monitor reports about counterfeit parts?	Y	N	X	

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126	Do you plan how you're going to monitor process technologies?	Y	N	X	
127	Do you plan how you're going to monitor process tools and equipment?	Y	N	X	
128	Do you plan how you're going to monitor process monitoring tools and equipment?	Y	N	X	
129	Do you plan how you're going to recall monitoring tools and equipment that must be recalibrated or reverified?	Y	N	X	
130	Do you plan how you're going to monitor process measurement tools and equipment?	Y	N	X	
131	Do you plan how you're going to recall measurement tools and equipment that must be recalibrated or reverified?	Y	N	X	
132	Do you plan how you're going to monitor process environment?	Y	N	X	
133	Do you plan how you're going to monitor your process's external context?	Y	N	X	
134	Do you figure out how you're going to monitor the external issues and factors that could affect your process?	Y	N	X	
135	Do you figure out how you're going to monitor the external interested parties that could affect your process?	Y	N	X	
136	Do you plan how you're going to monitor your process's internal context?	Y	N	X	
137	Do you figure out how you're going to monitor the internal issues and factors that could affect your process?	Y	N	X	
138	Do you figure out how you're going to monitor the internal interested parties that could affect your process?	Y	N	X	

6.1.3 FIGURE OUT WHO WILL PERFORM MONITORING TASKS

139	Do you allocate responsibility and authority for monitoring process plans?	Y	N	X	
140	Do you allocate responsibility and authority for monitoring process policies?	Y	N	X	
141	Do you allocate responsibility and authority for monitoring process outputs?	Y	N	X	
142	Do you allocate responsibility and authority for monitoring process supplies?	Y	N	X	

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143	Do you allocate responsibility and authority for monitoring process materials?	Y	N	X	
144	Do you allocate responsibility and authority for monitoring process hardware?	Y	N	X	
145	Do you allocate responsibility and authority for monitoring process software?	Y	N	X	
146	Do you allocate responsibility and authority for monitoring process services?	Y	N	X	
147	Do you allocate responsibility and authority for monitoring process products?	Y	N	X	
148	Do you allocate responsibility and authority for monitoring process property?	Y	N	X	
149	Do you allocate responsibility and authority for monitoring process providers?	Y	N	X	
150	Do you allocate responsibility and authority for monitoring process objectives?	Y	N	X	
151	Do you allocate responsibility and authority for monitoring process documents?	Y	N	X	
152	Do you allocate responsibility and authority for monitoring process participants?	Y	N	X	
153	Do you allocate responsibility and authority for monitoring process components?	Y	N	X	
154	Do you allocate responsibility and authority for monitoring process technologies?	Y	N	X	
155	Do you allocate responsibility and authority for monitoring process characteristics?	Y	N	X	
156	Do you allocate responsibility and authority for monitoring process requirements?	Y	N	X	
157	Do you allocate responsibility and authority for monitoring process infrastructure?	Y	N	X	
158	Do you allocate responsibility and authority for monitoring process environment?	Y	N	X	
159	Do you allocate responsibility and authority for monitoring process procedures?	Y	N	X	
160	Do you allocate responsibility and authority for monitoring process practices?	Y	N	X	
161	Do you allocate responsibility and authority for monitoring process records?	Y	N	X	
162	Do you allocate responsibility and authority for monitoring process parties?	Y	N	X	
163	Etcetera ...	Y	N	X	

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