

Process Management Framework

This page is a summary only. It does not present our entire product. If you would like to see the rest of this material, please [place an order](#). Our products use language that is clear, precise, and easy to understand.

1. Develop Process

- 1.1 Study the context of your process.
 - 1.1.1 Consider process participants.
 - 1.1.2 Consider process environment.
 - 1.1.3 Consider process risks and threats.
 - 1.1.4 Consider process opportunities.
- 1.2 Clarify the purpose of your process.
 - 1.2.1 Define process scope and boundaries.
 - 1.2.2 Establish your process objectives.
- 1.3 Consider your process requirements.
 - 1.3.1 Clarify process output requirements.
 - 1.3.2 Clarify process knowledge requirements.
 - 1.3.3 Clarify process competence requirements.
 - 1.3.4 Clarify process management requirements.
 - 1.3.5 Clarify process communication requirements.
 - 1.3.6 Clarify process infrastructure requirements.
 - 1.3.7 Clarify process environment requirements.
 - 1.3.8 Clarify process resource requirements.
- 1.4 Plan process design and development.
 - 1.4.1 Carry out output planning.
 - 1.4.2 Carry out process planning.
 - 1.4.3 Carry out input planning.
- 1.5 Design process support programmes.
 - 1.5.1 Design risk management programme.
 - 1.5.2 Design safety management programme.
 - 1.5.3 Design quality management programme.
 - 1.5.4 Design security management programme.
 - 1.5.5 Design supplier management programme.
 - 1.5.6 Design environmental management programme.
 - 1.5.7 Design business continuity management programme.
- 1.6 Identify process documents and records.
 - 1.6.1 Evaluate documentation requirements.
 - 1.6.2 Select process documents and records.
 - 1.6.3 Develop process documents and records.
- 1.7 Establish process roles and responsibilities.
 - 1.7.1 Assign process responsibilities and authorities.
 - 1.7.2 Document process responsibilities and authorities.

2. Implement Process

- 2.1 Provide resources needed to implement process.
- 2.2 Create the environment that your process needs.
- 2.3 Verify that process can produce required outputs.
- 2.4 Establish plans to achieve your process objectives.
- 2.5 Explain process policies, procedures, and objectives.
- 2.6 Communicate process management expectations.
- 2.7 Expect all process managers to be accountable.
- 2.8 Establish process management programmes.
- 2.9 Retain implementation documentation.

3. Operate Process

- 3.1 Provide resources to facilitate process operations.
 - 3.1.1 Provide the expertise needed to operate your process.
 - 3.1.2 Provide the technology needed to operate your process.
 - 3.1.3 Provide the infrastructure needed to operate your process.
- 3.2 Ask process owners to manage process operations.
 - 3.2.1 Expect process managers to address risks and opportunities.
 - 3.2.2 Expect process managers to implement policies and procedures.
 - 3.2.3 Expect process managers to specify output requirements and capabilities.
 - 3.2.4 Expect process managers to communicate with their process customers.
 - 3.2.5 Expect process managers to evaluate and select their external providers.
 - 3.2.6 Expect process managers to supervise and control all process activities.
 - 3.2.7 Expect process managers to measure conformance and performance.
 - 3.2.8 Expect process managers to meet expectations and requirements.
 - 3.2.9 Expect process managers to be accountable for their process.
- 3.3 Expect personnel to carry out process operations.
 - 3.3.1 Expect personnel to focus on process customers.
 - 3.3.2 Expect personnel to handle risks and opportunities.
 - 3.3.3 Expect personnel to implement policies and procedures.
 - 3.3.4 Expect personnel to comply with all relevant requirements.
 - 3.3.5 Expect personnel to take appropriate action when necessary.
 - 3.3.6 Expect personnel to control process documents and records.

4. Maintain Process

- 4.1 Provide the resources needed to maintain process.
 - 4.1.1 Provide the expertise needed to maintain your process.
 - 4.1.2 Provide the technology needed to maintain your process.
 - 4.1.3 Provide the infrastructure needed to maintain your process.
- 4.2 Use authorized methods to maintain your process.
 - 4.2.1 Use authorized methods to maintain process documents.
 - 4.2.2 Use authorized methods to maintain process records.
 - 4.2.3 Use authorized methods to maintain process property.
 - 4.2.4 Use authorized methods to maintain process procedures.
 - 4.2.5 Use authorized methods to maintain process programmes.
 - 4.2.6 Use authorized methods to maintain process competence.
 - 4.2.7 Use authorized methods to maintain process technologies.
 - 4.2.8 Use authorized methods to maintain process infrastructure.
 - 4.2.9 Use authorized methods to maintain process communications.

5. Measure Process

- 5.1 Plan how you're going to measure your process.
 - 5.1.1 Figure out what needs to be measured.
 - 5.1.2 Figure out how measurements will be done.
 - 5.1.3 Figure out who will perform measurement tasks.
- 5.2 Qualify the resources needed to measure process.
- 5.3 Provide the resources needed to measure process.
 - 5.3.1 Provide the expertise needed to measure your process.
 - 5.3.2 Provide the technology needed to measure your process.
 - 5.3.3 Provide the infrastructure needed to measure your process.
- 5.4 Use authorized methods to measure your process.
 - 5.4.1 Use authorized methods to measure process elements.
 - 5.4.2 Use authorized methods to measure process performance.
- 5.5 Control the resources needed to measure process.
 - 5.5.1 Control the documents needed to measure your process.
 - 5.5.2 Control the technology needed to measure your process.
 - 5.5.3 Control the records needed to measure your process.

6. Monitor Process

- 6.1 Plan how you're going to monitor your process.
 - 6.1.1 Figure out what needs to be monitored.
 - 6.1.2 Figure out how monitoring will be done.
 - 6.1.3 Figure out who will perform monitoring tasks.
- 6.2 Qualify the resources needed to monitor process.
- 6.3 Provide the resources needed to monitor process.
 - 6.3.1 Provide the expertise needed to monitor your process.
 - 6.3.2 Provide the technology needed to monitor your process.
 - 6.3.3 Provide the infrastructure needed to monitor your process.
- 6.4 Use authorized methods to monitor your process.
 - 6.4.1 Use authorized methods to monitor process activities.
 - 6.4.2 Use authorized methods to monitor process outputs.
 - 6.4.3 Use authorized methods to monitor process inputs.
 - 6.4.4 Use authorized methods to monitor process documents.
 - 6.4.5 Use authorized methods to monitor process records.
 - 6.4.6 Use authorized methods to monitor process property.
 - 6.4.7 Use authorized methods to monitor process participants.
 - 6.4.8 Use authorized methods to monitor process technologies.
 - 6.4.9 Use authorized methods to monitor process environment.
 - 6.4.10 Use authorized methods to monitor process infrastructure.
- 6.5 Control the resources needed to monitor process.

7. Control Process

- 7.1 Plan how you're going to control process.
 - 7.1.1 Consider how to control your process outputs.
 - 7.1.2 Consider how to control your process inputs.
 - 7.1.3 Consider how to control your process activities.
 - 7.1.4 Consider how to control your process providers.
- 7.2 Develop ways of controlling your process.
 - 7.2.1 Develop ways of controlling process elements.
 - 7.2.2 Develop ways of controlling process providers.
- 7.3 Provide resources needed to control process.
- 7.4 Use authorized methods to control process.
 - 7.4.1 Use authorized methods to control process inputs.
 - 7.4.2 Use authorized methods to control process outputs.
 - 7.4.3 Use authorized methods to control process activities.
 - 7.4.4 Use authorized methods to control process technology.
 - 7.4.5 Use authorized methods to control process programmes.
 - 7.4.6 Use authorized methods to control process performance.
 - 7.4.7 Use authorized methods to control process documentation.

8. Evaluate Process

- 8.1 Plan how you're going to evaluate process.
 - 8.1.1 Plan how you're going to audit your process.
 - 8.1.2 Plan how you're going to analyze your process.
 - 8.1.3 Plan how you're going to review your process.
- 8.2 Provide resources needed to evaluate process.
 - 8.2.1 Provide the people that you need to evaluate your process.
 - 8.2.2 Provide the knowledge that you need to evaluate your process.
 - 8.2.3 Provide the technology that you need to evaluate your process.
 - 8.2.4 Provide the infrastructure that you need to evaluate your process.
- 8.3 Use authorized methods to evaluate process.
 - 8.3.1 Use authorized methods to audit your process.
 - 8.3.2 Use authorized methods to analyze your process.
 - 8.3.3 Use authorized methods to review your process.
- 8.4 Record the results of process evaluations.

9. Modify Process

- 9.1 Establish your process modification methods.
 - 9.1.1 Establish methods for correcting process and outputs.
 - 9.1.2 Establish methods for improving process and outputs.
- 9.2 Identify opportunities to modify your process.
 - 9.2.1 Discover opportunities to modify process and outputs.
 - 9.2.2 Define opportunities to modify your process and outputs.
 - 9.2.3 Confirm that process and output modifications are needed.
 - 9.2.4 Approve opportunities to modify your process and outputs.
- 9.3 Plan how you're going to modify your process.
 - 9.3.1 Plan how you're going to correct process and its outputs.
 - 9.3.2 Plan how you're going to improve process and its outputs.
- 9.4 Use authorized methods to modify your process.
 - 9.4.1 Use authorized methods to correct process and outputs.
 - 9.4.2 Use authorized methods to improve process and outputs.
- 9.5 Review and evaluate process modifications.
 - 9.5.1 Review and evaluate process and output corrections.
 - 9.5.2 Review and evaluate process and output improvements.

This page is a summary only. It does not present our entire product. If you would like to see the rest of this material, please [place an order](#). Our products use language that is clear, precise, and easy to understand.

Praxiom Research Group Limited
First Edmonton Place 14 Floor 10665 Jasper Ave
Edmonton, Alberta, Canada, T5J 3S9 780-461-4514
info@praxiom.com info@praxiom.org praxiom@gmail.com
We ship worldwide. Our products are used in over 100 countries.

©2022 Praxiom Research Group Limited. All Rights Reserved.